

Care for the Carers

PERSON SPECIFICATION

Carer Support Worker (Hospital)

Qualifications	<ul style="list-style-type: none"> • A relevant professional qualification 	Desirable
Experience	<ul style="list-style-type: none"> • Experience of providing advice and support to unpaid carers or other vulnerable or marginalised clients 	Essential
	<ul style="list-style-type: none"> • Experience of delivering group support and/or training 	Desirable
	<ul style="list-style-type: none"> • Experience of advocating on behalf of carers or other vulnerable clients 	Desirable
	<ul style="list-style-type: none"> • Experience of working in the voluntary sector, and/or Health and Social Care 	Desirable
Skills & knowledge	<ul style="list-style-type: none"> • Knowledge of hospital systems and processes, and how to involve carers as partners in care and in discharge planning 	Desirable
	<ul style="list-style-type: none"> • Able to carry out an assessment of carers' needs 	Essential
	<ul style="list-style-type: none"> • Able to help carers develop their own support networks and make decisions about the support they need 	Essential
	<ul style="list-style-type: none"> • Able to gain and maintain carers' confidence whilst working within professional boundaries and confidentiality policies 	Essential
	<ul style="list-style-type: none"> • Understand carers' needs and rights, legislation and policies affecting carers, and the services available to carers locally 	Essential
	<ul style="list-style-type: none"> • Able to represent Care for the Carers in the community and in multi-agency meetings 	Essential
	<ul style="list-style-type: none"> • Able to develop robust partnerships with NHS colleagues, and partners in social care and the voluntary sector 	Essential
	<ul style="list-style-type: none"> • IT literate, able to confidently use databases, Microsoft Outlook, Excel, Word and PowerPoint 	Essential
	<ul style="list-style-type: none"> • Understand safeguarding issues and responsibilities in relation to children, young people and vulnerable adults 	Essential
	<ul style="list-style-type: none"> • Able to maintain appropriate monitoring information and produce reports 	Desirable
Personal qualities	<ul style="list-style-type: none"> • Possess sensitivity and understanding and able to apply this when dealing with carers whilst acting within the boundaries of the role 	Essential
	<ul style="list-style-type: none"> • Commitment to the vision and mission of Care for the Carers and to the social inclusion of seldom heard or hidden carers through a variety of approaches 	Essential
	<ul style="list-style-type: none"> • Possess good judgment and discretion at all times 	Essential
	<ul style="list-style-type: none"> • Have a belief in the empowerment of carers 	Essential
	<ul style="list-style-type: none"> • Be self motivated and energetic 	Essential
	<ul style="list-style-type: none"> • Hold a full UK driving license and access to a car for work travel across East Sussex 	Essential