Care for the Carers

PERSON SPECIFICATION

Fundraising Assistant

Qualifications	A high standard of education at Level 3 or above	Essential
Experience	 Excellent administration skills and attention to detail 	Essential
	 Excellent IT skills including experience with Excel and Word. 	Essential
	Experience of providing excellent customer care	Essential
	 Working knowledge and demonstrable experience of working with databases 	Desirable
	Experience of working in administrative role within a busy office environment	Desirable
	 Experience of working (paid or voluntary) in a fundraising environment 	Desirable
Skills &	Organised, able to follow instructions, take responsibility	Essential
knowledge	of own work and manage changing priorities	Feeertial
	Ability to build strong, professional working relationships with collections, curporters and outernal partners	Essential
	 with colleagues, supporters and external partners Excellent verbal and written communication skills 	Essential
	Strong attention to detail	Essential
	 Strong team player, being able to adapt own work plans to support wider team and other colleagues. 	Essential
	Knowledge of issues affecting unpaid carers	Desirable
Personal qualities	Enthusiastic, motivated and energetic	Essential
	 A professional and hardworking team player with a positive and collaborative work ethic 	Essential
	 Possessing good judgment, sensitivity and discretion at all times 	Essential
	 Flexible, with ability to work occasional evenings and weekends 	Essential
	Full driving license	Desirable

September 2023