

Job Description

Title: Young Carer Support Worker (Transition focus)

Salary: £24,496 per annum (Point 12 on the NJC Pay Scale)

Contract term: Permanent

- Hours: Up to 37 hours per week, usually to be worked during normal office hours, with frequent evening or weekend hours required. Part time hours can be considered by agreement.
- Accountable to: Young Carers Service Manager

Location: Currently based at our office in Eastbourne, with remote working available. The post includes some travel within East Sussex.

Job Purpose: To identify, register and support young carers in East Sussex;

To provide information and support to health, social care and education professionals in order to identify, refer and support young carers and their families.

To support young carers manage their caring role, provide respite activities.

To support young carers with the transition into adult services, in particularly the Young Adult Carers (YAC) service.

Functional

Relationships with: Care for the Carers colleagues and volunteers, Health and Social Care partners, Education partners, voluntary sector partners.

Key Responsibilities:

- 1. Provide young carers and their families with information, support and activities/outings via a range of methods and in a variety of community locations, to include:
 - a. Face to face support, both one to one and through youth clubs, outings and activities.
 - b. Telephone support responding to low level carers' queries via the Carers Hub, and as part of ongoing casework
 - c. Email and online support, including social media and ongoing casework where applicable.
 - d. Intensive and ongoing support to young carers through transition into adult services.
- 2. Work with young carers to manage their own health, wellbeing and education, and to access the support they are entitled to, including Young Carers Assessments.

- 3. To plan, promote and deliver respite activities for young carers and their families
- 4. To engage and consult with young carers and their family to improve and develop the Young Carers Service
- 5. Support the development of a transition pathway into the Young Adult Carer (YAC) service.
- 6. Work with colleagues in the NHS, Social Care, Education and the voluntary sector to best support young carers and their families by:
 - a. Supporting them to identify carers, obtain referrals and inform practice in relation to young carers.
 - b. Undertaking joint working with partner organisations on casework, attending multiagency meetings, and sharing case updates with carers and colleagues in line with data protection legislation and carers' wishes.
 - c. Stimulating young carer-friendly practice, culture and environments.
- 7. Promote Care for the Carers and develop partnerships in East Sussex by attendance of meetings, local forums and networking with professionals who work with young carers and their families.
- 8. Keep records up to date at all times and in line with Care for the Carers' policies and procedures, supporting the monitoring and evaluation of the project.
- 9. Take an active part in Team Meetings, training and own supervision and appraisal.
- 10. Act at all times in accordance with Care for the Carers' policies, including Diversity and Equal Opportunities Policy, and in a way that will ensure the reputation of the organisation is maintained and enhanced.
- 11. Carry out any other duties commensurate with the post, as agreed with the Director of Services.

Please note, this Job Description is intended to outline the main duties of the post and may change as the post and organisation develops.

July 2023