

Care for the Carers

PERSON SPECIFICATION

Inclusion and Development Worker

Qualifications	<ul style="list-style-type: none"> • A relevant professional qualification (e.g. community development, equalities, social work) 	Desirable
Experience	<ul style="list-style-type: none"> • Experience of working in the community / community development role 	Essential
	<ul style="list-style-type: none"> • Experience of working with diverse communities 	Essential
	<ul style="list-style-type: none"> • Experience of providing advice, support and advocacy to unpaid carers or other vulnerable or marginalised clients 	Essential
	<ul style="list-style-type: none"> • Experience of working in partnership and/or liaising with staff from various agencies 	Essential
	<ul style="list-style-type: none"> • Experience of working as part of a team 	Essential
	<ul style="list-style-type: none"> • Experience in identifying client's needs and finding solutions from internal and external resources 	Desirable
	<ul style="list-style-type: none"> • Experience of reaching out to marginalised communities and those facing barriers in accessing services 	Desirable
	<ul style="list-style-type: none"> • Experience of delivering group support and/or training to clients and colleagues 	Desirable
	<ul style="list-style-type: none"> • Knowledge and experience of organising and running awareness training to both service users and professionals 	Desirable
	<ul style="list-style-type: none"> • Experience of project co-ordination 	Desirable
Skills & knowledge	<ul style="list-style-type: none"> • Thorough understanding of health and social care services 	Essential
	<ul style="list-style-type: none"> • Understanding of the principles of Equal Opportunities 	Essential
	<ul style="list-style-type: none"> • Able to communicate with carers and gain their confidence whilst working within professional boundaries and confidentiality policies 	Essential
	<ul style="list-style-type: none"> • Able to carry out an assessment of carers' needs, and implement programmes of support including input from other agencies 	Essential
	<ul style="list-style-type: none"> • Able to help carers develop their own support networks and make decisions about the support they need 	Essential
	<ul style="list-style-type: none"> • Knowledge of successful tools and practice in community engagement 	Desirable
	<ul style="list-style-type: none"> • Able to ensure a good communication flow within the team and to and from the wider organisations. 	Essential
	<ul style="list-style-type: none"> • IT literate, able to confidently use databases, Microsoft Office, and social media 	Essential
	<ul style="list-style-type: none"> • Understanding carers' needs and rights, and the impact of caring, as well as legislation and policies affecting carers, and the services available to carers locally 	Essential
	<ul style="list-style-type: none"> • Able to represent Care for the Carers in the community and in multi-agency meetings 	Essential
	<ul style="list-style-type: none"> • Understanding of safeguarding issues and responsibilities in relation to children, young people and vulnerable adults 	Desirable
	<ul style="list-style-type: none"> • Able to maintain appropriate monitoring information and produce reports 	Essential

Personal qualities	<ul style="list-style-type: none"> • Excellent interpersonal and communication skills with an ability to empathise with and offer information and support to a wide range of carers both in person and by telephone 	Essential
	<ul style="list-style-type: none"> • Able to work alone and manage a complex & demanding workload 	Essential
	<ul style="list-style-type: none"> • Commitment to Care for the Carers' vision and mission, and to the social inclusion of seldom heard / hidden carers 	Essential
	<ul style="list-style-type: none"> • Ability to travel throughout East Sussex 	Essential
	<ul style="list-style-type: none"> • Possess good judgment and discretion at all times 	Essential
	<ul style="list-style-type: none"> • Have a belief in the empowerment of carers 	Essential
	<ul style="list-style-type: none"> • Be self motivated and energetic 	Essential

May 2022