Care for the Carers PERSON SPECIFICATION Team Leader

| Qualifications | Degree level education, or equivalent | Desirable |
|------------------------|---|-----------|
| Experience | Experience of line management, coaching or supervision of staff and/or volunteers | Essential |
| | Experience of delivering group and one-to-one support to carers, or other vulnerable clients with complex needs | Essential |
| | Experience of addressing barriers to inclusion and enabling seldom heard communities to access services | Essential |
| | Project management experience | Desirable |
| Abilities, Skills & | Awareness of issues, legislation and government policy impacting on carers. | Essential |
| Knowledge | Able to gain colleagues' trust and support them to deliver quality services to carers. | Essential |
| | Able to build robust partnerships with Health and Social Care and Third Sector partners. | Essential |
| | A confident communicator able to present issues to groups of busy professionals and represent Care for the Carers at strategic planning meetings. | Essential |
| | Excellent IT skills and confidence in using databases and MS Office for case recording, email, internet, correspondence and reports. | Essential |
| | Able to keep project records accurately and up to date, gather statistics and write reports. | Essential |
| | Able to travel across East Sussex. | Essential |
| | Able to adopt a 'community development' approach to working in communities to engage with hidden carers and partner agencies. | Desirable |
| Personal Qualities | Possessing a positive, confident approach to work and able to motivate others and lead by example. | Essential |
| | Ability to maintain clear boundaries and confidential working practices. | Essential |
| | Disciplined and able to plan and manage time effectively. | Essential |
| | Commitment to the vision and mission of Care for the Carers and to the social inclusion of hard-to-reach carers through a variety of approaches. | Essential |
| | A team player who can deliver own workload whilst also providing peer and management support to the wider team. | Essential |
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