

Care for the Carers

PERSON SPECIFICATION

Inclusion and Development Worker

Qualifications	<ul style="list-style-type: none"> • A relevant professional qualification 	Desirable
Experience	<ul style="list-style-type: none"> • Experience of providing advice, support and advocacy to unpaid carers or other vulnerable or marginalised clients 	Essential
	<ul style="list-style-type: none"> • Experience of working to support service users from underrepresented groups 	Desirable
	<ul style="list-style-type: none"> • Experience of working with diverse communities and an understanding of the principles of Equal Opportunities 	Essential
	<ul style="list-style-type: none"> • Experience of delivering group support and/or training 	Desirable
	<ul style="list-style-type: none"> • Knowledge and experience of organising and running awareness training to both service users and professionals 	Desirable
	<ul style="list-style-type: none"> • A thorough understanding of health and social care services and experience of liaising with staff from various agencies 	Essential
Skills & knowledge	<ul style="list-style-type: none"> • Able to carry out an assessment of carers' needs, and implement programmes of support including input from other agencies 	Essential
	<ul style="list-style-type: none"> • Able to help carers develop their own support networks and make decisions about the support they need 	Essential
	<ul style="list-style-type: none"> • Able to gain and maintain carers' confidence whilst working within professional boundaries and confidentiality policies 	Essential
	<ul style="list-style-type: none"> • Understands carers' needs and rights, and the impact of caring, as well as legislation and policies affecting carers, and the services available to carers locally 	Essential
	<ul style="list-style-type: none"> • Able to represent Care for the Carers in the community and in multi-agency meetings 	Essential
	<ul style="list-style-type: none"> • Able to develop robust partnerships with colleagues in health, social care and voluntary sectors 	Essential
	<ul style="list-style-type: none"> • IT literate, able to confidently use databases, Microsoft Office, and social media 	Essential
	<ul style="list-style-type: none"> • Understands safeguarding issues and responsibilities in relation to children, young people and vulnerable adults 	Essential
	<ul style="list-style-type: none"> • Able to maintain appropriate monitoring information and produce reports 	Essential
Personal qualities	<ul style="list-style-type: none"> • Possess sensitivity and understanding. Able to apply this to supporting carers whilst acting within the boundaries of the role 	Essential
	<ul style="list-style-type: none"> • Able to work alone in potentially distressing or stressful situations and manage a complex & demanding workload 	Essential
	<ul style="list-style-type: none"> • Excellent interpersonal and communication skills with an ability to empathise with and offer information and support to a wide range of carers both in person and by telephone 	Essential
	<ul style="list-style-type: none"> • Commitment to Care for the Carers' vision and mission, and to the social inclusion of seldom heard / hidden carers 	Essential
	<ul style="list-style-type: none"> • Possess good judgment and discretion at all times 	Essential
	<ul style="list-style-type: none"> • Have a belief in the empowerment of carers 	Essential
	<ul style="list-style-type: none"> • Be self motivated and energetic 	Essential