

# Care for the Carers

## PERSON SPECIFICATION

### Carer Support Worker

<b>Qualifications</b>	<ul style="list-style-type: none"> <li>• A relevant professional qualification</li> </ul>	Desirable
<b>Experience</b>	<ul style="list-style-type: none"> <li>• Experience of providing advice and support to unpaid carers or other vulnerable or marginalised clients</li> </ul>	Desirable
	<ul style="list-style-type: none"> <li>• Experience of delivering group support and/or training</li> </ul>	Desirable
	<ul style="list-style-type: none"> <li>• Experience of advocating on behalf of carers or other vulnerable clients</li> </ul>	Desirable
	<ul style="list-style-type: none"> <li>• Experience of working in the voluntary sector, and/or Health and Social Care</li> </ul>	Desirable
<b>Skills &amp; knowledge</b>	<ul style="list-style-type: none"> <li>• Able to carry out an assessment of carers' needs</li> </ul>	Essential
	<ul style="list-style-type: none"> <li>• Able to help carers develop their own support networks and make decisions about the support they need</li> </ul>	Essential
	<ul style="list-style-type: none"> <li>• Able to gain and maintain carers' confidence whilst working within professional boundaries and confidentiality policies</li> </ul>	Essential
	<ul style="list-style-type: none"> <li>• Understand carers' needs and rights, legislation and policies affecting carers, and the services available to carers locally</li> </ul>	Essential
	<ul style="list-style-type: none"> <li>• Able to represent Care for the Carers in the community and in multi-agency meetings</li> </ul>	Essential
	<ul style="list-style-type: none"> <li>• Able to develop robust partnerships with colleagues in health, social care and voluntary sectors</li> </ul>	Essential
	<ul style="list-style-type: none"> <li>• IT literate, able to confidently use databases, Microsoft Outlook, Excel, Word and PowerPoint</li> </ul>	Essential
	<ul style="list-style-type: none"> <li>• Understand safeguarding issues and responsibilities in relation to children, young people and vulnerable adults</li> </ul>	Essential
	<ul style="list-style-type: none"> <li>• Able to maintain appropriate monitoring information and produce reports</li> </ul>	Desirable
<b>Personal qualities</b>	<ul style="list-style-type: none"> <li>• Possess sensitivity and understanding and able to apply this when dealing with carers whilst acting within the boundaries of the role</li> </ul>	Essential
	<ul style="list-style-type: none"> <li>• Commitment to the vision and mission of Care for the Carers and to the social inclusion of seldom heard or hidden carers through a variety of approaches</li> </ul>	Essential
	<ul style="list-style-type: none"> <li>• Possess good judgment and discretion at all times</li> </ul>	Essential
	<ul style="list-style-type: none"> <li>• Have a belief in the empowerment of carers</li> </ul>	Essential
	<ul style="list-style-type: none"> <li>• Be self motivated and energetic</li> </ul>	Essential

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