

Care for the Carers

PERSON SPECIFICATION

Carer Support Worker

Qualifications	<ul style="list-style-type: none"> • A relevant professional qualification 	Desirable
Experience	<ul style="list-style-type: none"> • Experience of providing advice and support to unpaid carers or other vulnerable or marginalised clients 	Desirable
	<ul style="list-style-type: none"> • Experience of delivering group support and/or training 	Desirable
	<ul style="list-style-type: none"> • Experience of advocating on behalf of carers or other vulnerable clients 	Desirable
	<ul style="list-style-type: none"> • Experience of working in the voluntary sector, and/or Health and Social Care 	Desirable
Skills & knowledge	<ul style="list-style-type: none"> • Able to learn to identify and evidence carers' eligible needs under the Care Act 	Essential
	<ul style="list-style-type: none"> • Able to help carers develop their own support networks and make decisions about the support they need 	Essential
	<ul style="list-style-type: none"> • Able to gain and maintain carers' confidence whilst working within professional boundaries and confidentiality policies 	Essential
	<ul style="list-style-type: none"> • Able to understand carers' needs and learn about their rights, legislation, relevant policies, and the services available to carers locally 	Essential
	<ul style="list-style-type: none"> • Able to represent Care for the Carers in the community and in multi-agency meetings 	Essential
	<ul style="list-style-type: none"> • Able to help build strong and positive partnerships with colleagues in health, social care and voluntary sectors 	Essential
	<ul style="list-style-type: none"> • IT literate, able to confidently use databases, Microsoft Outlook, Excel, Word, and Teams 	Essential
	<ul style="list-style-type: none"> • Understand safeguarding issues and responsibilities in relation to children, young people and vulnerable adults, or able to acquire this 	Essential
	<ul style="list-style-type: none"> • Able to maintain appropriate monitoring information and produce reports 	Desirable
Personal qualities	<ul style="list-style-type: none"> • Possess sensitivity and understanding and able to apply this when dealing with carers 	Essential
	<ul style="list-style-type: none"> • Commitment to the vision and mission of Care for the Carers and to the social inclusion of seldom heard or hidden carers through a variety of approaches 	Essential
	<ul style="list-style-type: none"> • Possess good judgment and discretion at all times, and be self-motivated and energetic 	Essential
	<ul style="list-style-type: none"> • Have a belief in the empowerment of carers 	Essential

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