Care for the Carers
PERSON SPECIFICATION
Senior Team Leader – Mental Health Carers Project

Qualifications	• Degree level education, or equivalent	Desirable
Experience	• Experience of line management, coaching or supervision of staff and volunteers	Essential
	• Experience of delivering group and one-to-one support to carers of people with mental health issues, or other vulnerable clients with complex needs	Essential
	• Project management experience	Essential
	• Experience of addressing barriers to inclusion and enabling seldom heard communities to access services	Essential
	• Experience of establishing new services based on client need and of strategic development	Desirable
Abilities, Skills & Knowledge	• Awareness of issues, legislation and government policy impacting on carers of people with mental health issues.	Essential
	• Able to gain colleagues' trust and support them to deliver quality services to carers.	Essential
	• Able to build robust partnerships with Health and Social Care and Third Sector partners.	Essential
	• A confident communicator able to present issues to groups of busy professionals and represent Care for the Carers at strategic planning meetings.	Essential
	• Excellent IT skills and confidence in using databases and MS Office for case recording, email, internet, correspondence and reports.	Essential
	• Able to keep project records accurately and up to date, gather statistics and write reports.	Essential
	• Able to adopt a 'community development' approach to working in communities to engage with hidden carers and partner agencies.	Essential
	• Able to travel across East Sussex.	Essential
Personal Qualities	• Possessing a positive, confident approach to work and able to motivate others and lead by example.	Essential
	• Ability to maintain clear boundaries and confidential working practices.	Essential
	• Disciplined and able to plan and manage time effectively.	Essential
	• Commitment to the vision and mission of Care for the Carers and to the social inclusion of all carers through a variety of approaches.	Essential
	• A team player who can deliver own workload whilst also providing peer and management support to the wider team.	Essential

April 2021